

[Your Name]
[Your Address]
[Your Phone Number]
[Your Email]

[Date]

[Name of Financial Institution]
[Fraud Department Address]
[City, State, Zip Code]

RE: Request for Information Regarding Fraud Investigation

Account Number: [Your Account Number]

Claim Number: [Your Claim/Reference Number]

To the Fraud Department,

I am writing to formally request additional information regarding the fraud investigation for the claim referenced above. On [Date of Original Claim], I reported unauthorized transactions totaling \$[Total Amount] that occurred on [Date of Transactions].

To assist me in understanding the status of this case or to help me rectify my records, please provide the following:

- A copy of all documentation, transaction logs, and evidence reviewed during the investigation.
- The specific reason for the final decision (if the claim was denied).
- The contact information for the merchant(s) involved in the disputed transactions.
- Any information regarding where or how the unauthorized access originated, if known.

Under the Fair Credit Billing Act and/or the Electronic Fund Transfer Act (Regulation E), I have the right to request the documents that the institution relied upon to make its determination. Please provide these records within [Number of Days, e.g., 10] business days.

Thank you for your prompt attention to this matter.

Sincerely,

[Your Signature]

[Your Printed Name]