

Dear [Resident Name],

Welcome to your new home at [Property Name]! We are excited to provide you with a smart living experience. Below are the instructions for setting up your digital keys and smart home devices.

1. Download the App

To access your home, please download the [App Name] app from the Apple App Store or Google Play Store.

2. Register Your Account

Open the app and select "Sign Up" or "Register." Use the email address associated with your lease: [Email Address]. Follow the prompts to verify your identity and set your password.

3. Using Your Digital Key

- **Main Entry:** Open the app and tap the "Unlock" button when you are near the building entrance.
- **Apartment Door:** Ensure Bluetooth is enabled on your phone. Hold your phone near the door lock or tap the icon in the app to unlock.
- **Back-up Code:** Your physical backup keypad code is: [Keypad Code].

4. Smart Home Controls

Within the app, you can now manage the following devices:

- **Thermostat:** Adjust the temperature remotely to save energy.
- **Lighting:** Turn on/off the [Living Room/Entryway] lights.
- **Plugs:** Control power to integrated smart outlets.

5. Troubleshooting & Support

If you experience any issues with the app or hardware, please contact:

- **Technical Support:** [Phone Number/Email]
- **Leasing Office:** [Phone Number]

We hope you enjoy the convenience of your new smart home!

Best regards,
[Property Management Team / Your Name]