

Dear Resident,

Welcome to Your Penthouse Residence

We are pleased to welcome you to your new home. As a resident of the Penthouse level, you have exclusive access to our high-security elevator system, ensuring your privacy and safety at all times.

Please find your personalized security credentials enclosed. Below are the instructions for using the elevator security interface:

- **Access Method:** Use your encrypted key fob or mobile credential at the designated sensor located inside the elevator cab.
- **Floor Selection:** Once your credential is authenticated, the Penthouse button will illuminate and become active.
- **Guest Access:** To grant access to visitors, please use the video intercom system located in your residence to remotely release the elevator lock.

For your security, please do not share your access codes or lend your key fobs to unauthorized individuals. If a fob is lost or stolen, contact the Building Management Office immediately to deactivate it.

If you have any questions regarding the security features of your residence, our concierge team is available 24/7 to assist you.

Sincerely,

Building Management Team