

Date: [Date]

To: All Residents of [Property Name]

Subject: Urgent Notice: Cable and Internet Outage

Dear Residents,

We have been made aware of a cable and internet service outage currently affecting [the entire building / specific floors].

Outage Details:

- **Service Provider:** [Provider Name, e.g., Comcast/Xfinity]
- **Start Time:** [Time/Date]
- **Estimated Restoration:** [Time/Date or "Unknown at this time"]
- **Reason for Outage:** [Brief Reason, e.g., Area maintenance / Equipment failure]

The service provider has been notified and technicians are working to resolve the issue as quickly as possible. Please note that this is a provider-level issue and management does not have direct control over the repair timeline.

We recommend that you do not reset your personal routers until the external service has been restored. We will provide further updates as they become available.

We apologize for any inconvenience this may cause and thank you for your patience.

Sincerely,

[Your Name/Property Manager Name]
[Property Management Office]
[Contact Phone Number]