

[Date]

[Policyholder Name]

[Address Line 1]

[Address Line 2]

[City, State, Zip Code]

Re: Feedback regarding Claim Number: [Claim Number]

Dear [Policyholder Name],

Thank you for taking the time to share your feedback regarding your recent homeowners property claim experience. We sincerely appreciate you providing us with your honest perspective on how your claim was handled.

Customer feedback is essential to our company, as it helps us understand what we are doing well and identifies areas where we can improve our service. Please be assured that your comments have been shared with our management team and the claims department for review.

We value your business and are committed to providing you with the highest level of protection and service for your home. If you have any further questions or if there is anything else we can assist you with, please do not hesitate to contact us at [Phone Number] or [Email Address].

Thank you for choosing [Insurance Company Name].

Sincerely,

[Your Name/Signature]

[Your Job Title]

[Insurance Company Name]