

[Date]

[Beneficiary Name]

[Address]

[City, State, Zip Code]

Dear [Beneficiary Name],

Subject: Thank You for Your Feedback Regarding Claim #[Claim Number]

On behalf of [Insurance Company Name], I would like to sincerely thank you for taking the time to complete our recent beneficiary claim satisfaction survey.

We understand that the period following the loss of a loved one is incredibly difficult. Our goal is to make the claims process as straightforward and supportive as possible. Your honest feedback regarding your experience with the life insurance claim for [Deceased Name] is invaluable to us.

We have received your comments regarding [mention a specific point from their feedback, e.g., the speed of processing / the clarity of our communication]. Please be assured that your input has been shared with our management team as we strive to improve our services for all beneficiaries.

If you have any further questions or if there is anything else we can assist you with, please do not hesitate to contact our customer service department at [Phone Number] or [Email Address].

Thank you again for your time and for choosing [Insurance Company Name].

Sincerely,

[Your Name/Department Name]

[Insurance Company Name]