

[Date]

[Policyholder Name]

[Policyholder Address]

[City, State, Zip Code]

Subject: Thank You for Your Feedback Regarding Claim #[Claim Number]

Dear [Policyholder Name],

Thank you for taking the time to complete our recent satisfaction survey following the resolution of your renters insurance claim. We sincerely appreciate you sharing your experience with us.

Your feedback is vital to our team. It helps us understand what we are doing well and identifies areas where we can improve our claims process to better serve our policyholders. We are pleased to know that your claim has been settled, and we hope the resolution met your expectations.

Providing reliable support during unexpected events is our top priority. If you have any further questions or if there is anything else we can assist you with regarding your policy, please do not hesitate to contact your claims representative or our customer service department at [Phone Number].

Thank you for choosing [Insurance Company Name] for your renters insurance needs.

Sincerely,

[Sender Name]

[Title]

[Insurance Company Name]